

If you don't feel  
safe the agencies in  
this leaflet are here  
to support you.



Anti-Trafficking  
Partnership

Anti-Trafficking Partnership in a collation of agencies  
that have come together to tackle human trafficking  
and modern day slavery across our region

# Everyone has the right to feel safe.

## Useful phone numbers

**Victim Support** – if you've been the victim of crime or have been affected by a crime, Victim Support offers practical and emotional support. Free confidential service.  
Tel **0845 30 30 900**

**Crimestoppers** – If you would like to report a crime or your suspicions of a crime anonymously you can call Crimestoppers.  
Tel **0800 555 111**

**The Salvation Army (TSA)** – If you think you are a victim of trafficking and are in need of assistance or know someone that may be you can call TSA on their 24/7 confidential hotline.  
Tel **0300 303 8151**

**Police** – If you feel unsafe or want to report a crime you can contact the Police. In an emergency where you feel threatened or at risk of harm, call **999**.

To report non-emergencies call **101**.

**National Health Service** - Feeling unwell and need a telephone health assessment? Call the National Health Service free of charge from any phone on **111**.

**Health & Safety Executive** - If you are working here from overseas, then this website will help you understand how British health and safety law protects you at work: <http://www.hse.gov.uk/migrantworkers>

**Worksmart** - [http://www.worksmart.org.uk/rights/migrant\\_workers](http://www.worksmart.org.uk/rights/migrant_workers)  
Information for people coming to work in the UK from the European Union - particularly the new member countries. It gives information about your legal rights while you work here.

## General Info

It always helps to know your rights. If you work for someone that is treating you badly and you think it might be breaking the law you can report it. Health and safety law provides protection for migrant workers whether they are working here legally or not. All people at work, including agency workers, enjoy these rights from their first day of work:

- the National Minimum Wage;
- working time rights (including breaks, paid holidays and a limit on the working week);
- health and safety protection;
- the right to join a union; and
- protection from unlawful discrimination

## Things to think about?

- Are you paid below £5.93 per hour?
- Does your employer retain your wages for food, accommodation or transport
- Do you have health issues? Do you need help registering with a GP?
- Do you know your working rights and visa limitations here in the UK?
- Do you feel un-safe?

## Agency Contact Details

Bristol Refugee Rights Drop in / Welcome centre for asylum seekers and refugees at Malcom x Centre. Advocacy and Information, help with legal support, English classes, crèche, lunch, volunteering etc Wed 10-12.30, Thur 10-3pm, Fri 10-12.30. Tel 0117 9080844 [info@bristolrefugeerights.org](mailto:info@bristolrefugeerights.org) [www.bristolrefugeerights.org](http://www.bristolrefugeerights.org)

Bristol City Council Customer Service Point (Central) Phoenix Court, Bond Street South, Bristol, BS1 3PH. Access to a range of Council Services or report a problem affecting you to the Council at our customer service points. Open Monday to Friday.

Broadmead NHS walk-in Clinic  
59 Broadmead, Bristol BS1 3EA  
Open 8am-8pm Mon-Sat. Sun & Bank Holidays 11am-5pm.  
[www.broadmeadmedicalcentre.nhs.uk](http://www.broadmeadmedicalcentre.nhs.uk) Tel 0117 954 9828  
Access to health advice, information and first aid.  
Nurses available to offer help where needed

Scale : 0 0.05 0.1 0.2 Miles

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