# Executive Summary

**modern slavery helpline**

## Modern Slavery Helpline Annual Assessment 2018

**7121 potential victims**

**6012 Helpline calls**

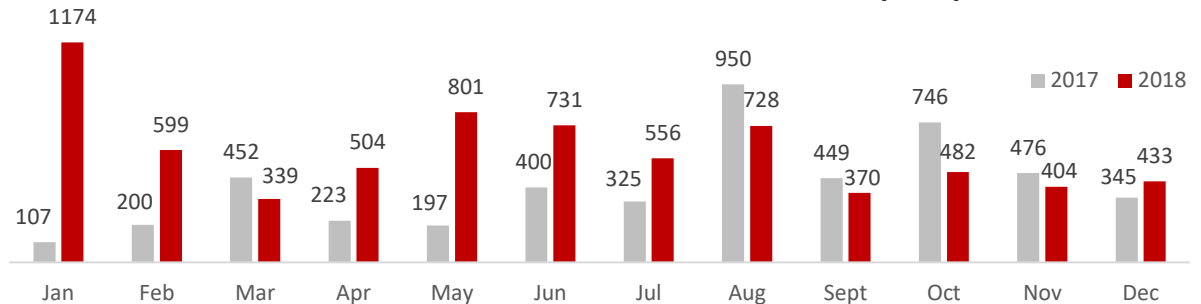**1393 webforms and App**

**94 different nationalities of PVs**

**2281 referrals**

**1849 modern slavery (MS) cases**

## 2017 to 2018 Comparison

### Number of Potential Victims (PVs)

| Month | 2017 | 2018 |
|---|---|---|
| Jan | 107 | 1174 |
| Feb | 200 | 599 |
| Mar | 452 | 339 |
| Apr | 223 | 504 |
| May | 197 | 801 |
| Jun | 400 | 731 |
| Jul | 325 | 556 |
| Aug | 950 | 728 |
| Sept | 449 | 370 |
| Oct | 746 | 482 |
| Nov | 476 | 404 |
| Dec | 345 | 433 |

**62%** Increase in calls

**86%** Increase in webforms

**46%** Increase in victims

### Contacts: 2017 and 2018

| Month | 2017 | 2018 |
|---|---|---|
| Jan | 187 | 559 |
| Feb | 202 | 415 |
| Mar | 302 | 542 |
| Apr | 284 | 545 |
| May | 269 | 552 |
| Jun | 296 | 725 |
| Jul | 276 | 691 |
| Aug | 511 | 702 |
| Sep | 454 | 545 |
| Oct | 628 | 811 |
| Nov | 582 | 748 |
| Dec | 429 | 570 |
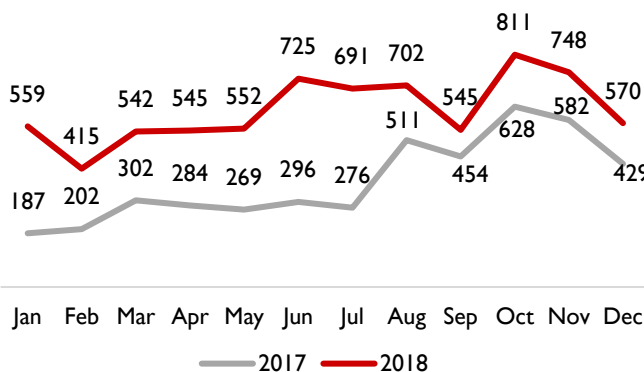
### Top PV Nationalities

| 2017 | | 2018 | |
|---|---|---|---|
| **Nationality** | **# PVs** | **Nationality** | **# PVs** |
| Romania | 756 | Romania | 1231 |
| Poland | 233 | Vietnam | 293 |
| England | 212 | England | 164 |
| Thailand | 211 | Poland | 154 |
| Bulgaria | 98 | Bulgaria | 143 |

**61%** Points of Contacts were Members of the Public on MS cases.
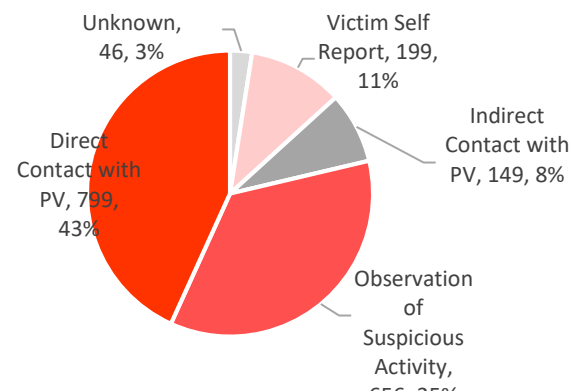
In 2018, the Helpline recorded over 5400 individual points of contact.

### Top 5 ways callers heard about the Helpline:
1) Modern Slavery Helpline website
2) Internet Search
3) Police
4) Other NGO
5) Local Authority

**37%** Helpline calls received outside 9-5 working hours (Oct – Dec 2018)

### Proximity of Callers on MS cases

Unknown, 46, 3%

Victim Self Report, 199, 11%

Indirect Contact with PV, 149, 8%

Direct Contact with PV, 799, 43%

Observation of Suspicious Activity, 656, 35%

54% of MS cases involved contact from the PV themselves or someone in direct contact with the PV.

# Exploitation Types

**LABOUR EXPLOITATION**
990 Modern Slavery Cases
5362 Potential Victims
1161 Potential Exploiters

**SEXUAL EXPLOITATION**
262 Modern Slavery Cases
517 Potential Victims
373 Potential Exploiters

**DOMESTIC SERVITUDE**
178 Modern Slavery Cases
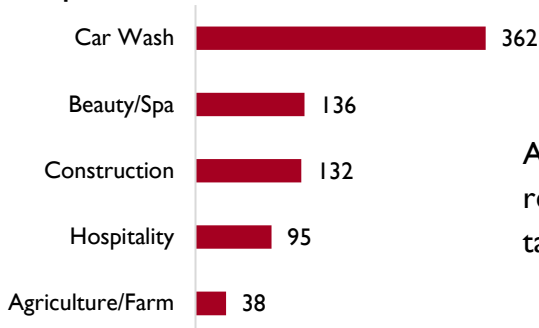217 Potential Victims
315 Potential Exploiters

**CRIMINAL EXPLOITATION**
113 Modern Slavery Cases
270 Potential Victims
120 Potential Exploiters

*"On numerous occasions, a potential victim has informed me that I am the first person they have ever told about their exploitation and have expressed great relief when they realise that the Helpline is a place where they will be believed and taken seriously."*

*-Helpline Advisor*

## Labour Exploitation

### Top 5 Sectors - # of cases

| Sector | # of cases |
|---|---|
| Car Wash | 362 |
| Beauty/Spa | 136 |
| Construction | 132 |
| Hospitality | 95 |
| Agriculture/Farm | 38 |

**54%** of modern slavery cases involved labour exploitation

A bogus job advert reported as recruitment tactic for over **47%** of labour exploitation PVs

### Top Locations of Exploitation

| Location | # of PVs |
|---|---|
| Business | 2682 |
| Nail Bar | 449 |
| Private House | 292 |
| Restaurant | 196 |
| Farm | 356 |
| Factory | 371 |
| Take Away | 274 |

## Sexual Exploitation

**Top 3 Methods of Control**

Sexual Abuse
Isolation
Physical Abuse

**89%** female PVs

### Top Race/Ethnicity of PVs

| Race/Ethnicity | |
|---|---|
| Asian | 116 |
| White Caucasian | 95 |
| African | 28 |
| Latino | 10 |
| Caribbean | 2 |
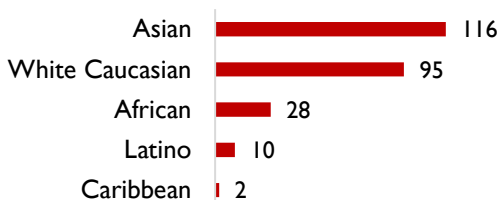
## Domestic Servitude

Domestic Servitude is the only exploitation type with more Potential Exploiters than Potential Victims.

41% of PEs are female

From **45** PV Nationalities, top 3 are:
1) Nigerian
2) Filipino
3) Bangladeshi

One of the top 5 control methods is withholding ID documents.

## Criminal Exploitation

**77%** PVs involved in exploitation relating to drugs were male

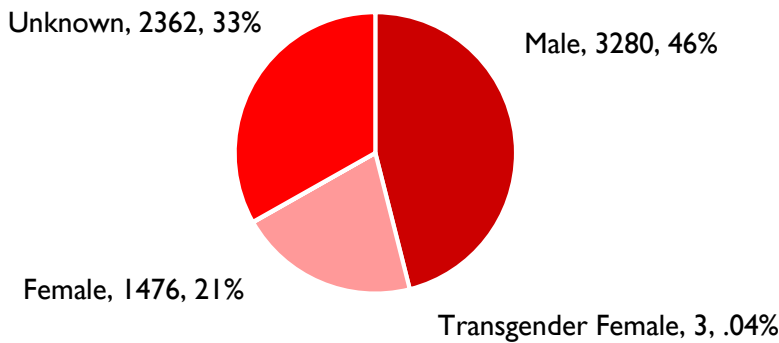Drugs and Begging are the top 2 most common activities

20% of PVs reported to be **English**

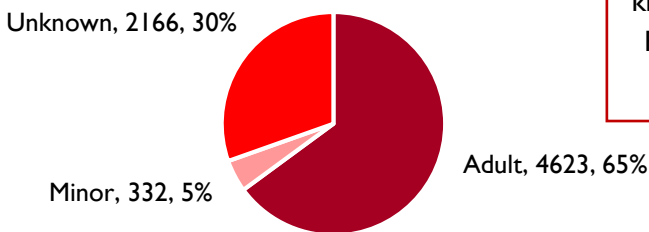9% of Criminal Exploitation PVs reported to be **minors**
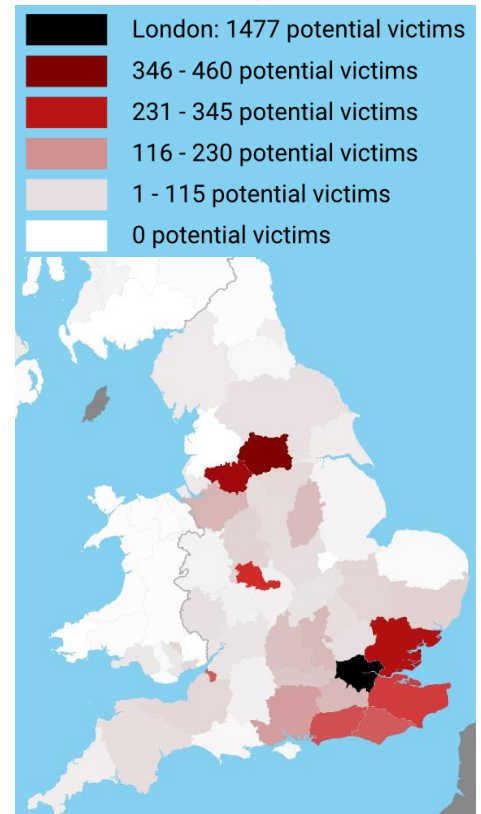
# 7121 Potential Victims

## Gender of Potential Victims

Unknown, 2362, 33%
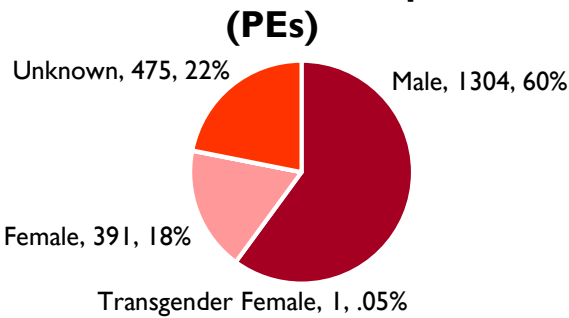
Male, 3280, 46%

Female, 1476, 21%

Transgender Female, 3, .04%

## Age of Potential Victims

Unknown, 2166, 30%

Minor, 332, 5%

Adult, 4623, 65%

The most commonly known age bracket for PVs was 18-24 years old (594 PVs, 34%)

**modern slavery helpline**

London: 1477 potential victims
346 - 460 potential victims
231 - 345 potential victims
116 - 230 potential victims
1 - 115 potential victims
0 potential victims

# 2171 Potential Exploiters

## Gender of Potential Exploiters (PEs)

Unknown, 475, 22%

Male, 1304, 60%

Female, 391, 18%

Transgender Female, 1, .05%

**70** Different nationalities of PEs reported

**18** PEs reported on 1 single case

## Relationship between PE and PV

1167 employer, which was highest with labour exploitation

240 recruiter

157 familial, which was highest for domestic servitude

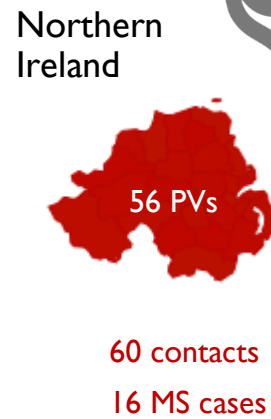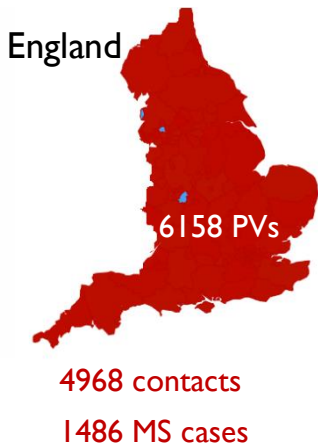108 intimate partner, which was highest for sexual exploitation

4 foster parent, all of which occurred in instances of domestic servitude

**63%** Modern Slavery cases where at least 1 PV and 1 PE share the same nationality

Most frequent commonalities between PV and PE nationalities:

| | |
|---|---|
| Vietnam | 92% |
| Nigeria | 85% |
| China | 82% |
| India | 80% |
| Poland | 71% |
| Romania | 63% |
| England | 54% |
| Bangladesh | 50% |

# UK Country Breakdown

modern slavery helpline

### England
6158 PVs

4968 contacts

1486 MS cases

### Scotland
254 PVs

183 contacts

58 MS cases

### Wales
256 PVs

166 contacts

63 MS cases

### Northern Ireland
56 PVs

60 contacts

16 MS cases

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## Global Impact

**187** **International cases raised in 2018**

### Most common International Locations of Exploitation

| Location | Instances |
| --- | --- |
| France | 16 |
| Italy | 13 |
| Libya | 9 |
| USA | 9 |
| Saudi Arabia | 8 |
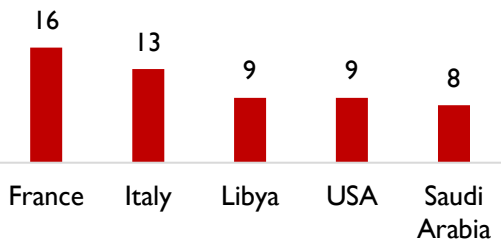
### Most Common Languages on Translation Calls

| Language | # of Calls |
| --- | --- |
| Romanian | 119 |
| Polish | 84 |
| Chinese Mandarin | 73 |
| Albanian | 59 |
| Arabic | 42 |

### Most Common Methods of Travel to the UK by PVs

732 plane

232 bus/coach

124 car

63 boat

53 lorry

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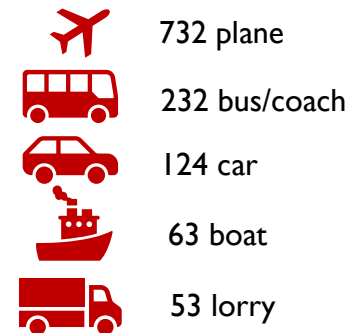
## General Information Cases

- Stats Requests, 19, 3%
- Jobs/Volunteer, 41, 7%
- General Q's, 179, 30%
- Training, 42, 7%
- Media, 42, 7%
- Materials, 100, 16%
- Other, 179, 30%
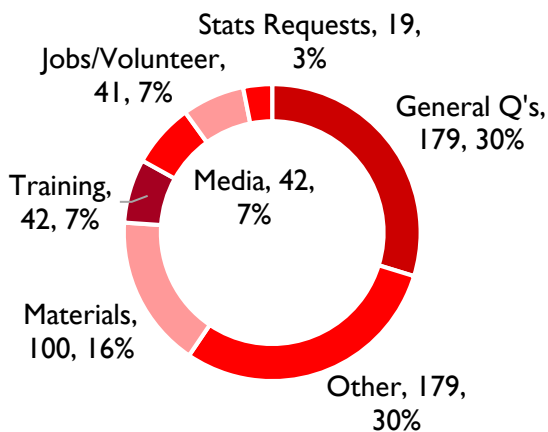
**3382**

**Referrals or Signposts**

### Top Recipients of Referrals

| Agency/Org | # of Referrals |
| --- | --- |
| GLAA | 468 |
| MET | 304 |
| NCA | 155 |
| West Mids | 71 |
| Thames Valley Police | 63 |
| Avon & Somerset | 63 |

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## Non-Modern Slavery Cases

| Most Common Situations | # of Instances |
| --- | --- |
| Labour Abuse | 831 |
| Commercial Sex | 85 |
| Domestic Abuse | 84 |
| Sexual Abuse | 82 |
| Violence | 60 |
| Runaway/Homeless | 58 |
| Mental Health | 52 |

**25%**

**Labour abuse cases relate to car washes**

## Top Indicators of Labour Abuse

- Holiday/Leave Insufficient, 58, 7%
- Breaks Insufficient, 94, 11%
- NMW Not Paid, 321, 40%
- Harassment/Intimidation, 159, 20%
- PPE Inadequate, 178, 22%